

GSC

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GS GET

Global e-Ticketing

Global Soft Consulting Global e-Ticketing System Overview

Last update: May 2012

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Global Soft™ Global e-Ticketing (GS-GET)

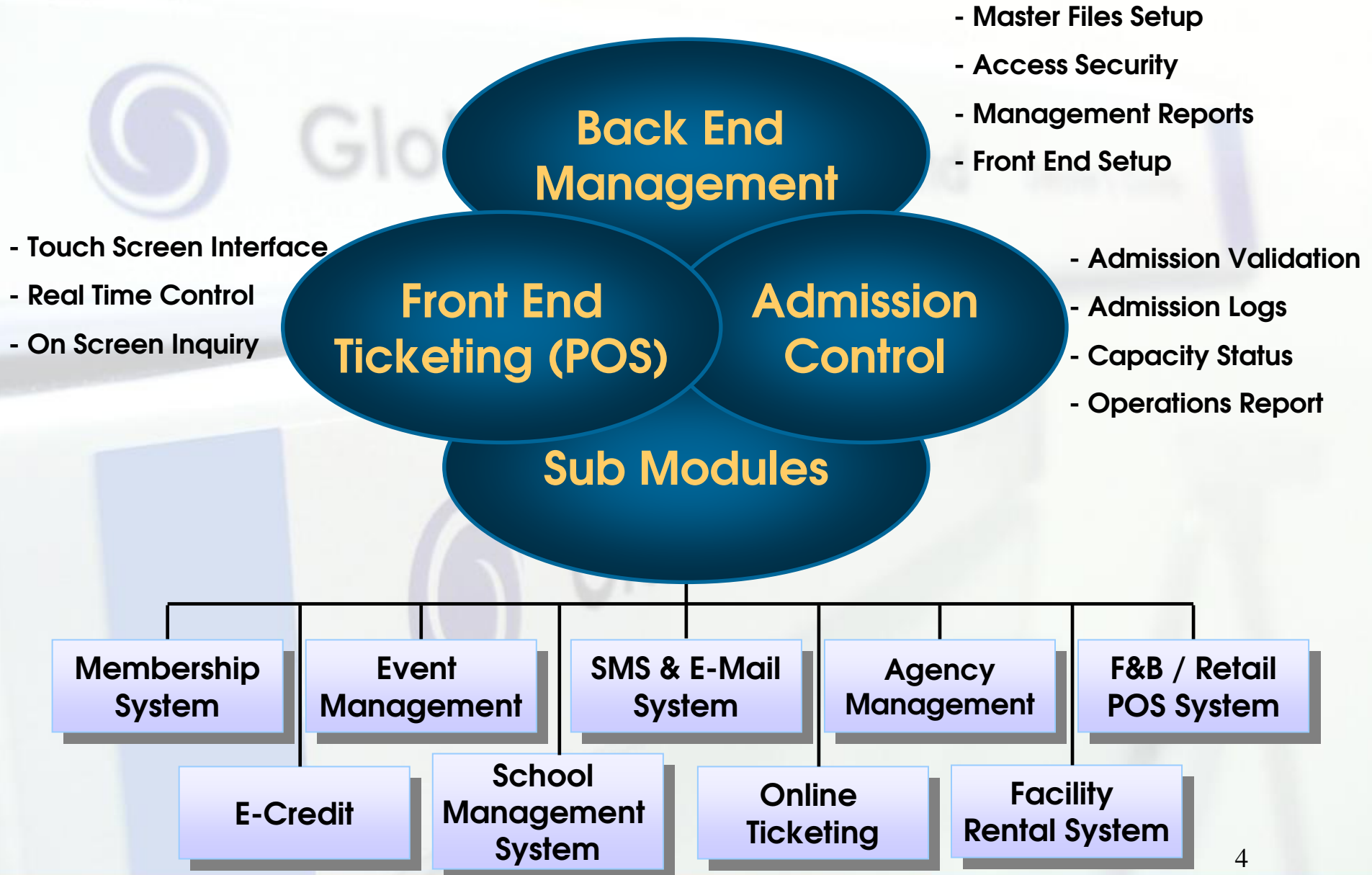


Introduction to GS-GET System

- ✓ A **Turnkey solution** with **Comprehensive Features** to overcome the manual way of operation to a systematic way for **Easy Maintenance**
- ✓ First software design from this region that **Focus** on leisure industry that requires sales of ticket:
i.e theme parks, amusement parks, aquariums, zoos, stadium, etc...
- ✓ Provides **Real Time Information** to enhance quality workflows and eliminate duplication work
- ✓ **User Friendly** & supports touch screen monitors
- ✓ Runs on the Microsoft Windows platform
- ✓ **Flexibility to Customize and Integrate** with almost all the available hardware and software



System Components



GS-GET Basic Functions and Features

- ✓ **Ticketing Management System**
- ✓ **Admission Control Management**
- ✓ **Management & Analysis Report**



GS-GET Ticket Management System:

- The ticketing system is **able to categorize tickets** into different type of tickets **according to prices and packages** and also **identifying the expiry date or validity period** of the ticket.
- Able to **offer different payment modes/currency** and **mixed payment modes** such as cash, credit card, credit/debit customers, e-credit, hotel guest credit, cash vouchers etc **without** having the worry of **calculation error**.
- **Discounted pass or free entry are tracked** by the system systematically.
- Each ticket (card, ticket, wristband) issued are having an **unique identity** which each visitors are **gained access by checking on the validity** of their barcode on their tickets.
- The **real-time capacity of park can be keep tracked**. The system is able to **set the limit** of visitors in park for safety reason.
- The system is capable to **pre-set the ticket access** to **single/multiple areas** and the no. of entry/exits will be recorded to **study visitors' favorite zone/location**.



GS-GET Ticket Management System:

Types of Ticket Available:

- **Normal Counter ticket selling**
Eg. Child/Student/Adult/Foreigner
- **Pre-Sales tickets**
Able to process advance sales and pre-print ticket for huge crowd expected events, such as Exhibitions / Carnival etc.
- **Discount Card Holders**
Able to purchase ticket at pre-determined discounted price.
- **Special Passes**
When required, special Free of Charge tickets can be printed by authorized users only with appropriate tracking.
- **Agency/Groups ticket sales**
Pre-determined discount amount can be set for different tier agents or groups. Group entrance with only one ticket.
- **Membership entry**
Membership system can setup to allow discounted ticket price or free entries according to parameter setting by user. Able to capture members' purchase behavior.



POS Management

- **Cash Drawer monitoring & controlling**
Terminal float amount when cashier checked in etc.
- **Multiple 'Shift' capability**
Cashier check in & check out from terminal, print close shift report, admission log etc.
- **Accurate settlement of tickets sold with total transactions**
Calculate cash/ credit card / voucher/ daily sales etc.
- **e-Credit**
Load prepaid credit onto visitor wristband, so that the visitor can travel around Park without carrying cash
(Ideal for visitor when they visit F&B outlet / souvenir shop at Water park)



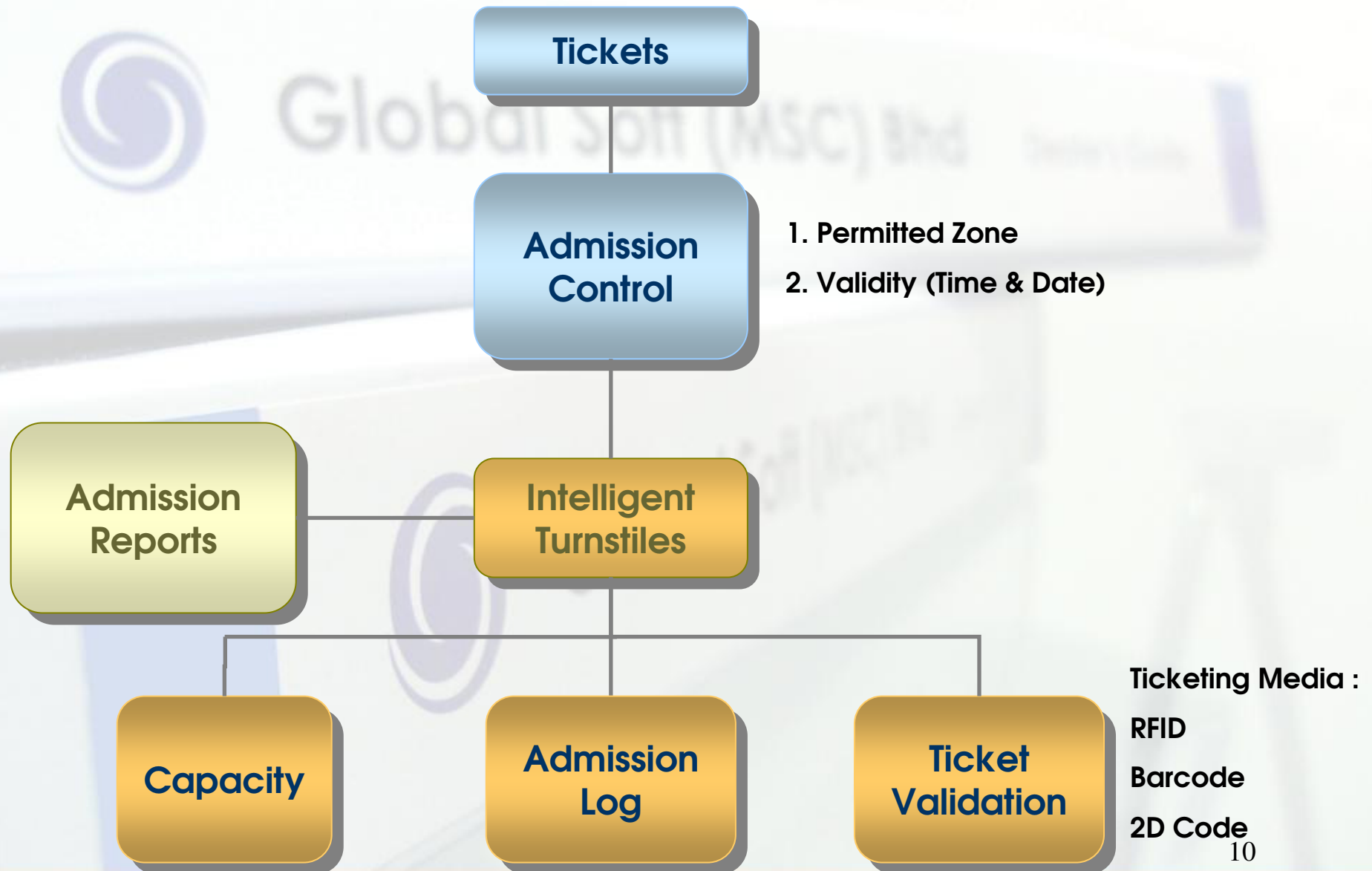
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Global Soft™ Admission Control Management



GS-GET Admission Control Flow



Admission Control Management

Ticket admission control by Attractions/Zones:

<div> Add Edit Delete Refresh Close First Previous Next Last Print Ok+Add Ok Cancel </div>											
Ticket Code	APA0001					Copy Ticket	Package Item	<input type="checkbox"/>			
Description	ALL PARK ADULT						Package Code				
Receipt Description	ALL PARK ADULT				(19 Char Max)		Unit Price	50.00			
Ticket Type	ADUL		ADULT								
Ticket Group	APA		ALL PARK ADULT								
W.Band Description	APA		W.band Prefix								
Budget Per Date	0.00		Government Tax	0.00 %		Insurance	0.00				
Minimum Purchase Qty	0		Charge per hour								
Analysis Code 1											
Analysis Code 2											
Analysis Code 3											
Analysis Code 4											
<input type="checkbox"/> Hotel Voucher <input type="checkbox"/> Quantity Quota control <input type="checkbox"/> Promotion Voucher <input type="checkbox"/> Allowed discount			<input type="checkbox"/> Print Wristband <input type="checkbox"/> Print Ticket <input type="checkbox"/> Print Receipt <input type="checkbox"/> No Printing			<div> <input checked="" type="checkbox"/> Entrance <input checked="" type="checkbox"/> Zone 1 <input checked="" type="checkbox"/> Zone 2 <input checked="" type="checkbox"/> Zone 3 <input checked="" type="checkbox"/> Zone 4 </div>				<div> <input checked="" type="checkbox"/> Exit <input checked="" type="checkbox"/> Zone 1 <input checked="" type="checkbox"/> Zone 2 <input checked="" type="checkbox"/> Zone 3 <input checked="" type="checkbox"/> Zone 4 </div>	

Admission Control Management



Main Entrance



Chair Lift (Zone 1)



Safari Park (Zone 2)



Water park (Zone 3)



Ticket Admission Setup :

	Main Entrance	Zone 1	Zone 2	Zone 3
Ticket 1	✓	X	X	X
Ticket 2	✓	✓	X	X
Ticket 3	✓	X	✓	X
Ticket 4	✓	X	X	✓
Ticket 5	✓	✓	✓	X
Ticket 6	✓	X	✓	✓
Ticket 7	✓	✓	✓	✓

Unlimited package tickets to set up to match with multiple 'Zone'

OR

Visitors can choose to use E-Credit to pay at any 'Rides' whenever they want to play on the 'Rides'

✓ = Allow Entry

X = Not Allow Entry

Admission Control Management

GET - VIEW ENTRANCE

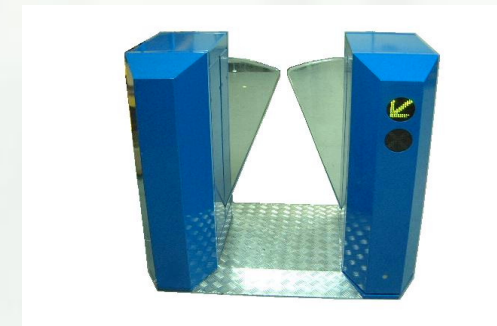
Wrist Band ID

Wrist Band Entrance Log

PARK ID	DATE ENTRANCE	DIRECTION

All Wrist Band With Same Receipt Number

1. Admission Validation
2. Anti-Pass Back
3. Admission Log Inquiry
4. Capacity Status
5. High-End hardware integration



Admission Control - Ticketing Media



1D/2D Barcode
Wristband/paper ticket



RFID Wrist Tag / Card /
Paper ticket

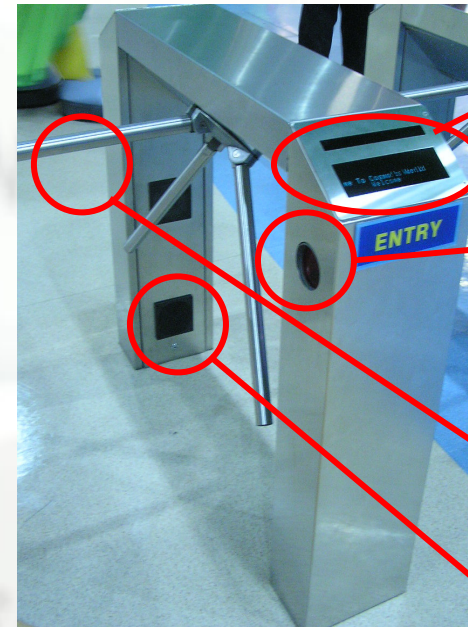
Ticketing Media

Using **BarCode/2D Code/RFID (Radio Frequency)** as identification. **Real time** generated from the Front-End Ticketing Counter and to be verified at the **Main Entrance, Rides Entrance and Water Park Entrance.**

Tickets generated will have the add on features whereby the visitors can load money credit into the ticket for usage in the park. Visitors can utilize the money credits for **'Rides', Souvenirs or F&B.**

Admission Control - Global Soft Turnstile

- Global Soft Turnstile is a **tailored make** turnstile for park access. The components used are **heavy duty** in order to handle crowned TW-12 USB controller
- Build in **Embedded PC** allow the turnstile to react base on the setting especially during emergency.
- Turnstile is a device to **count persons**, **block at least one passage direction** or to **control automatically** the admission access.
- Turnstile is able to scan **wristband**, **ticket**, **membership card**, **identification card**, or **manually operated elements**
- To **prevent the unauthorised entries** and reduce the dependency on human intervention
- ONE turnstiles is capable to process at average **3 seconds PER ENTRY**



Display to show validity of the ticket and to greet the visitor.

Vertical Scanner to ticket and staff card verification.

Drop Arm for evacuation. Fulfill safety requirement.

4 unit of fans for air circulation.

Others components of turnstile

- Embedded System
- TW-12 USB Controller for Turnstile c/w TW-RB-16 Relay Board
- Isolated Transformer for incoming 240V power
- AVR
- System Communicator Software

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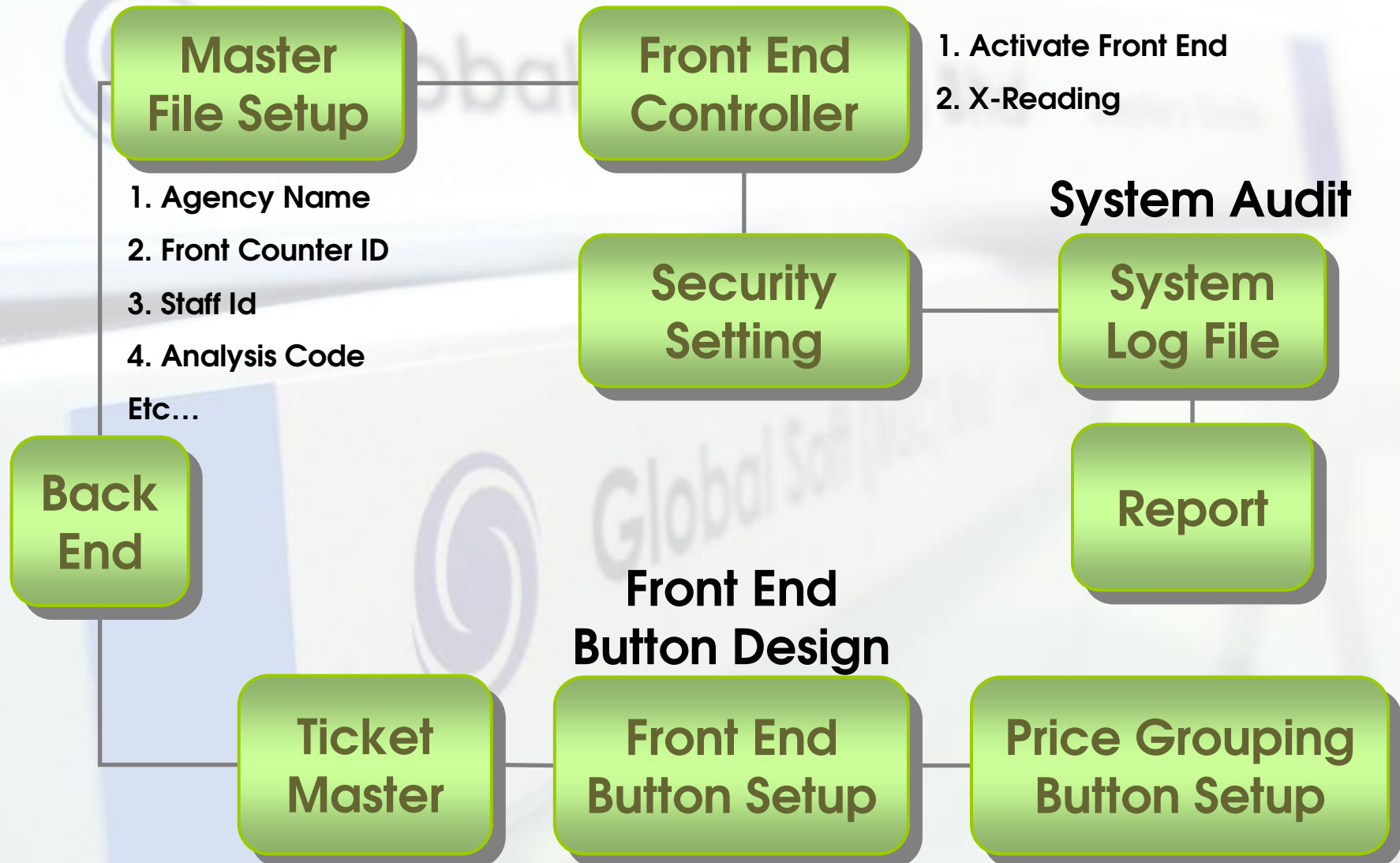
Global Soft (MSC) Bhd

Global Soft™ GET Back-End System



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GS-GET Back End Operation Flow



Back End – Ticketing Master

TICKETING

Master Transaction Report Turnstile Report Inquiry

Ticket

Reason Code

Predefine Voucher Code

Ticket Type

Nationality

Analysis Code

Ticket Group

Token

Create Sales Button

CHILD WEEKDAY

CHILD WEEKEND

ADULT WEEKEND

ADULT WEEKDAY

RM18

RM22

RM45

RM35

Add Button Item

GIFT VOUCHER

PACKAGED

KINDERGARTEN

SPECIAL

Ticket Code: APA11
Description: ALL PARK ADULT WEEKDAYS
Receipt Description: ADULT (19 Char Max)
Ticket Type: ADULT
Ticket Group: APA
W.Band Description: ADULT
Budget Per Date: 3,434.00
Minimum Purchase Qty: 1
Analysis Code 1: student
Analysis Code 2: TIER2

Copy Ticket
Package Item: ☐
Package Code:
Unit Price: 234.00
W.band Prefix: A
Government Tax: 123.00 %
Insurance: 12.00
STUDENT PACKAGES
TIER 2

Item Package Master File Maintenance

Add Edit Delete Refresh Close First Previous Next Last Print Ok+Add Ok Cancel

Package Code: Birthday
Description: Birthday Package
Package Price: 0.00

Package Code	Ticket	Price	Quantity
Birthday	APA	60,000	5
Birthday	APC	30,000	15

Add Edit Delete

Master setup for Ticketing. Complete with predefine item such as Nationality, Reason Code and Analysis Code for management report. Ticket master is associate to admission control and others setting requirement in order to sell the ticket at the Front Counter. Creation of item sales button and access control fully manage at the backend system

Back End – Front End Controller

Float Date: 18/12/2006 [New Session]

TERMINAL ID	AMOUNT	DATE	SESSION ID	CASHIER ID
lam	100	18/12/2006 6:36:15 PM	1	PETER

Terminal Name: counter3
 Amount: 100.00
 Date: 18/12/2006 6:36:28 PM
 Treasurer ID: GET
 Cashier ID: Kamal
 Cashier Password: ****

Ticket Counter Operation Control

Ticket Counter: 22/11/2006

Not Active Counter

Counter	Description
<input type="checkbox"/> counter1	counter 1
<input type="checkbox"/> counter2	counter 2
<input type="checkbox"/> counter3	counter 3
<input type="checkbox"/> counter4	counter 4
<input type="checkbox"/> get-RND	Testing
<input type="checkbox"/> GET-SVR	Ticketing Counter Testing
<input type="checkbox"/> as-pn7n	

Active Counter

Counter	Description
<input type="checkbox"/> lam	lam

Buttons: MANUAL, Complimentary, Coupon, RM0, EXPIRED, RM234, NORMAL PRICE, DISC.10%, Disc. 15%, Disc. 20% (all EXPIRED buttons are crossed out)

Ok Close

Totally in control whereas activation need to be done before anyone can use the counter. Assignation of Cashier ID and respective 'Float Amount' for auditing. Disabling of any 'Sales Item' button can be done here. Back end users are also allowed to have a chat window with front end counter to have faster & more efficient communication.

Back End – Parameter Setting

Ticketing Parameter

General 1 | General 2 | Counter LED Display Setting | EPass |
Receipt Format | Hotel | Funcard | Staff | Agency | Turnstile Setting

Receipt Printing Format

Receipt Header

Line 1	PT. Pantai Cermin Theme Park
Line 2	Dusun I Desa Pantai Cermin Kanan.
Line 3	Kec. Pantai Cermin,
Line 4	Kabupaten Serdang Bedagai.
Line 5	Ph: +62-617970266 / +62-617970277

Receipt Footer

Line 1	Welcome To Pantai Cermin Theme Park
Line 2	Play at your own risk
Line 3	Thank You
Line 4	
Line 5	

Hotel Guest Discount ABS_PRO

Hotel Diamond Card Member A1

Hotel Platinum Card Member promotion

Hotel Gold Card Member

Hotel Card Member Quantity Ticket Purchases Limit Per Day 0

Hotel Key Card Quantity Ticket Purchases Limit Per Day 0

Predefine and editable parameter default setting. Defaulting the Hotel Discount, Limitation of staff's purchase, maximum entries for E-Pass and even the ticket design etc...

Back End – User Access Security

SYSTEM SETTING

Security | Ticketing | Report

User | Change Password

Program Grouping Master

Program Grouping

User Access Grouping

User Access Module

User ID: Henny
 Name: Henny M Lubis
 Password: **** 50C5AAFA7
 User Type: 1: CASHIER
 Card ID: 0078 Not more than 6 digits (NUMBER ONLY)

Group Code: ALL
 System: BACKEND
 Last Update: 17/07/2002

Group Name
 System Name

Available List

Module ID	Program ID	Description
<input type="checkbox"/> AGENCY	Agency	
<input type="checkbox"/> COMPANY	Company	
<input type="checkbox"/> E-Credit	E-Credit Charges Report	
<input type="checkbox"/> EVENT ORDER	Event Order	

Selected List

Module	Program ID	Description	Read Only	Allow Add
<input type="checkbox"/> E-Credit	Black Listed ...	Black Listed WBand Report	False	True
<input type="checkbox"/> E-Credit	E-Credit Sum...	E-Credit Summary Report	False	True
<input type="checkbox"/> E-Credit	E-Credit Tran...	E-Credit Transfer Report	False	True
<input type="checkbox"/> E-Credit	E-Option Rep...	E-Option Report	False	True
<input type="checkbox"/> E-Credit	E-Pass Type ...	E-Pass Type Report	False	True
<input type="checkbox"/> E-Credit	Lost WristBa...	Lost WristBand Report	False	True
<input type="checkbox"/> EVENT OR...	Event Order	Event Order	False	True
<input type="checkbox"/> EVENT OR...	Event Order A...	Event Order Approval	False	True

TYPE CODE	DESCRIPTION
ALL	All Level
Cashier	Cashier
HR	Human Resources
IT	IT Department
MRKTG	MARKETING DEPARTMENT REPORT V

Extensive and flexible setting for user's access security setup. User can be assigned to a group with predefined modules and also assign to module individually. Likewise, users with same job scopes can group under same user group. It also provided to features of Staff ID card printing.

Back End – Inquiry

TICKETING

Master Transaction Report Turnstile Report **Inquiry**

Close Shift Inquiry Get Sales Log Viewer

X- Reading **Get Sales Analysis** Log Viewer Report

Get Sales Audit

Ticket Sales Analysis Report

11/Nov/2006 Sat

TRNDATE	GROUP TYPE	Ticket Type	Ticket Group	Analysis Code 1	Analysis Code 2	Analysis Code 3	Analysis Code 4
2006/11/08	APA						
2006/11/09	APC	APA11	ALL PARK ADULT WEEKDAYS				
2006/11/10	APS						
2006/11/11	Bufet						
2006/11/13	Complimentary						
2006/11/15	Event						

Log Viewer

Terminal ID	User ID	Date	Action	Form	Remark
GET-RND	GET	30/10/2006 2:07:26	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 2:41:33	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 2:43:14	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 3:07:08	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 3:50:40	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 4:27:49	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 4:29:51	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 4:31:29	Refund	GET - Special Security	
GET-RND	GET	30/10/2006 5:03:00	Refund	GET - Special Security	
GET-RND	GET	31/10/2006 11:14:07	Change Printer	GET - Special Security	
GET-RND	GET	01/11/2006 9:53:10	Void Transaction	GET - Special Security	
GET-RND		01/11/2006 5:46:35	Void Transaction by Global e-Ticketing System	Wristband ID	
GET-RND		01/11/2006 5:51:47	Void Transaction by Global e-Ticketing System	Wristband ID	
GET-RND		01/11/2006 5:59:57	Void Transaction by Global e-Ticketing System	Wristband ID	

Terminal ID: GET-RND
User ID: GET
Date: 30/10/2006 2:07:26 PM
Action: Refund
Form: GET - Special Security Login [Level 2 Security Access Required]
Remark:

Filter

Today
Terminal ID
User ID
Unfilter

Total 2 3432

Real time backend inquiry. Constitution of front counter audit trail and also ticket sales analysis. Informative and powerful enough for management personal to monitor overall process with less dependencies.

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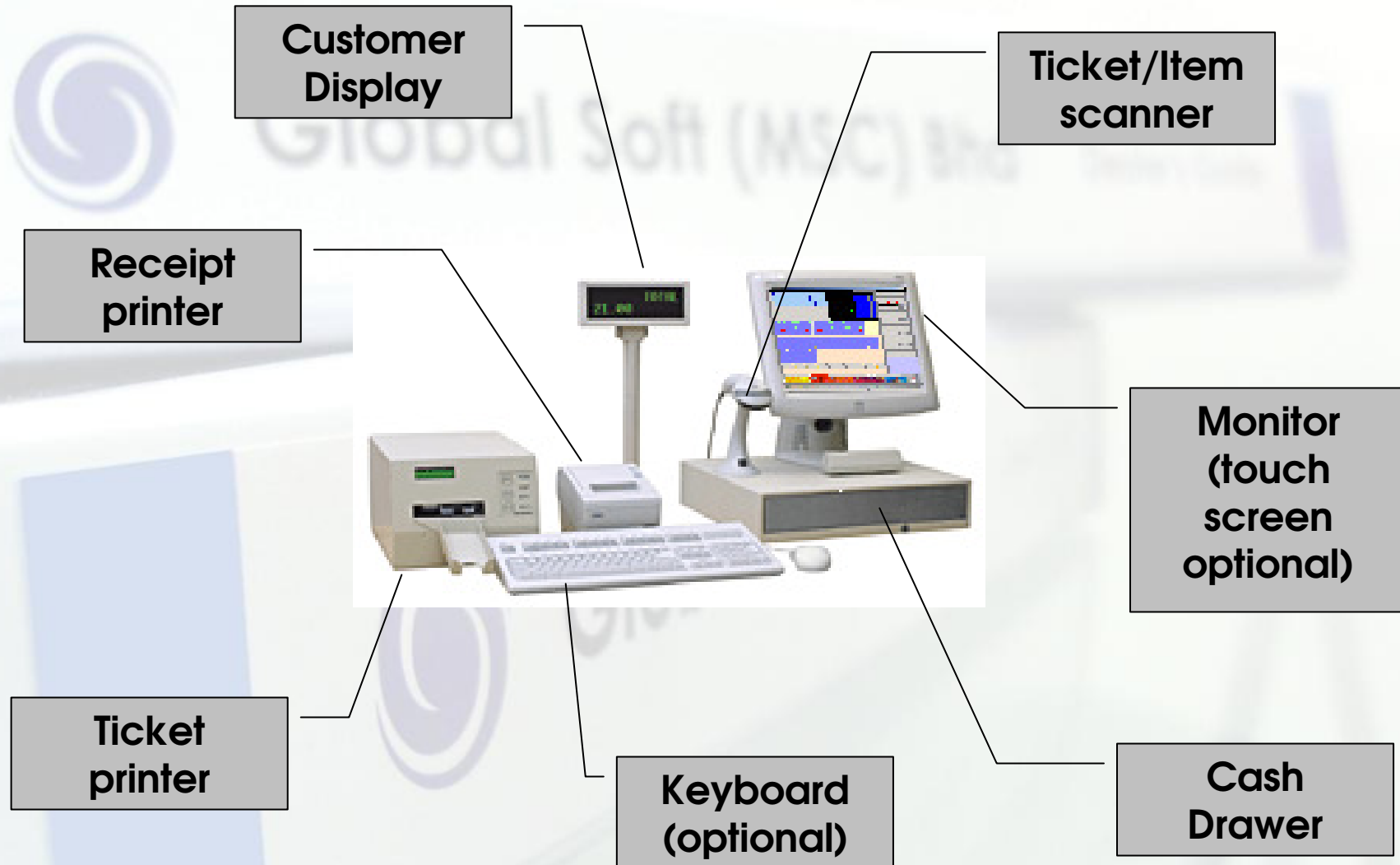
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Global Soft™ GET Front-End System

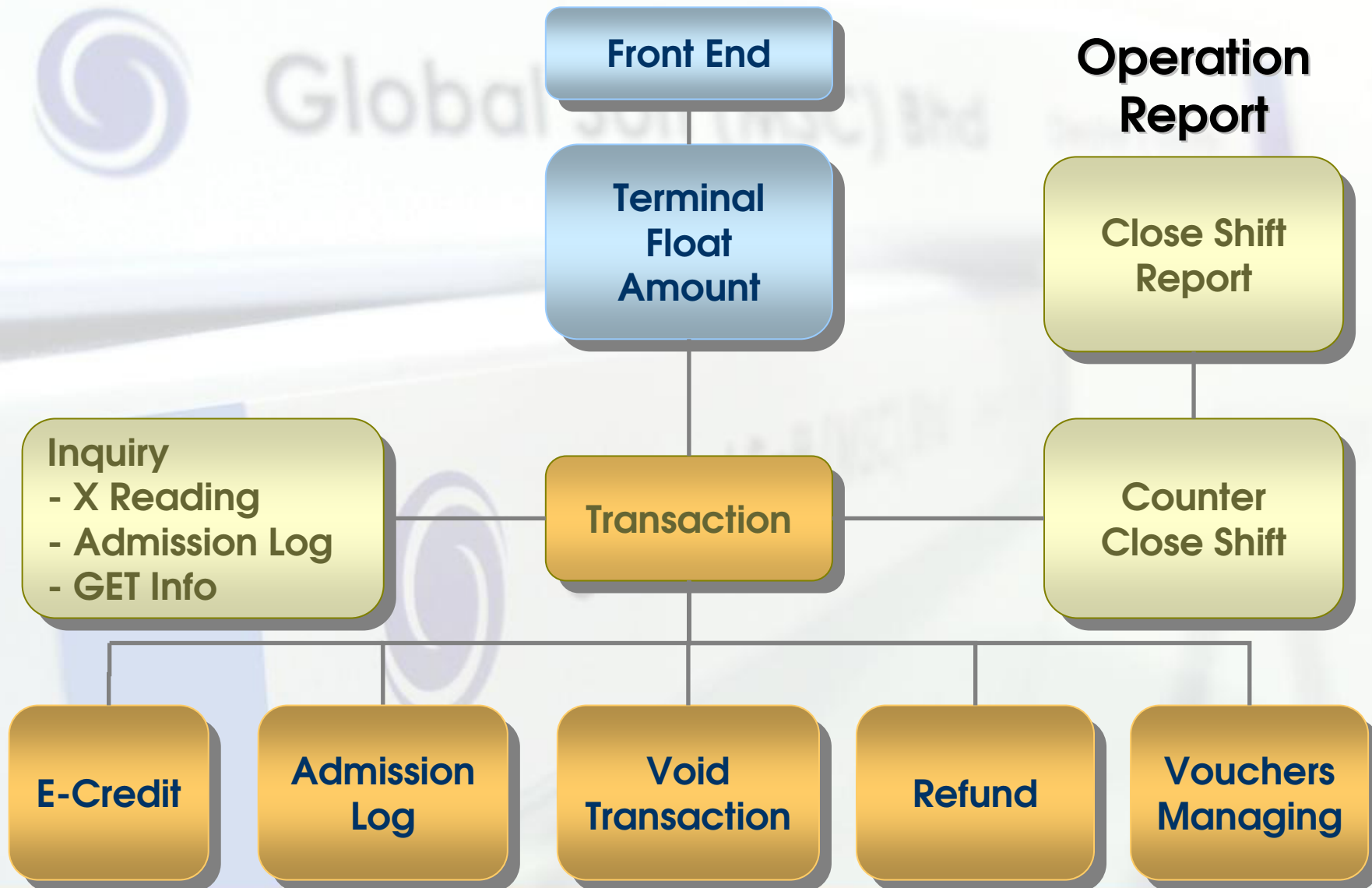


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Front End – Transaction



GS-GET - Front End Operation Flow



Front End – Transaction

The screenshot displays the GSC Front End Transaction interface. The main window shows a 'NORMAL SALES' section with a table for items and their prices. A calculator keypad is visible on the right. A 'GET - ADVANCE SALES' window is open, showing a calendar for December 2006 with the date 18/12/2006 highlighted. A 'Ticket In/Out Information' window is also open, showing 'IN' and 'OUT' counts and a table for ticket entrance information.

DESCRIPTION	PRICE	QTY.
CHILD - WEEKEND 1	22	1
ADULT WEEKEND	45	1

Total: 88

Transaction Type: Sub Total 88888867.00, Discount 8888880.00, After Discount 88888867.00, Service Charge 8888880.00, Gov. Tax 8888880.00, Total Charge 88888867.00.

Cash, Credit Card, Touch n', Gift Voucher, Online Payment, On Line Payment, Debit.

Ticket In/Out Information:

IN	OUT
100	55

Ticket Entrance Information:

TICKET	IN	OUT
ADULT	50	30
CHILD	40	20
SENIOR	10	5

Back, Clear, Clear All, Get Menu, Lock, Member, Advance Sales, Payment.

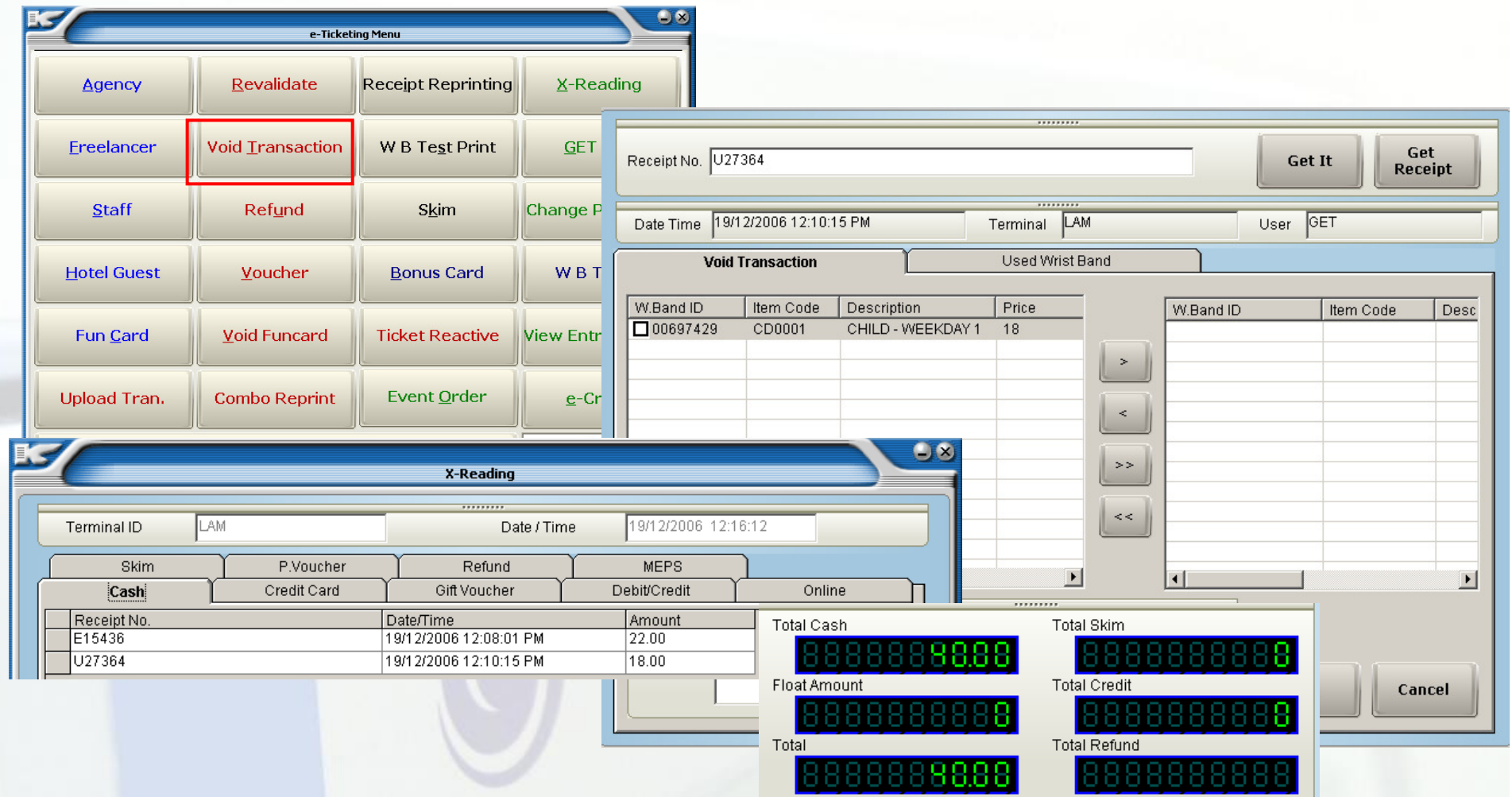
Our Front End Counter is built with advanced GUI, thus creating a user friendly environment. Features enable to perform 'Advance Sales' and accepting multiple payment types as well as foreign currencies. Other features like locking the unattended counter, membership ticket exchange and so on. This Front End Counter is also capable to perform F&B Sales and also Retail Sales. It also shows the number of visitors that are in the park for the day according to visitor type.

Front End – Show Time and Seating

場次 Show Time : 3:00PM										日期 Date : 18th 09 2009																																																																																																																																																																																																				
共門票 Total Ticket : 5					未選門票 Balance Ticket : 3					已選門票 Selected Ticket : 2																																																																																																																																																																																																				
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						J14	J13	J12	J11	J10	J9	J8	J7																																																																																																																																																																																																	
Vacant Seat 可選座位					Selected Seat 已選座位					Occupied Seat 已售座位					Not Available 座位未能提供																																																																																																																																																																																															

The users are able to select the show time and seat. It also can show the seating status and capacity.

Front End – Menu



Extensive Menu for all the transactions related functions. It inclusive of Hotel Guest Voucher, Agency Purchasing, New Membership Registration, Receipt Reprinting and many more. All these are easily done with few clicks away. Visitors can also choose to top up the ticket if they have purchase the wrong ticket.

GSC

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Global Soft™ GET Reports



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How does GS-GET help in REPORTING?

- **One stop information center**

The system store various types of reports, statistics, data, information etc (Analyze visit time, area/membership detail/sales reports/events etc)

- **Auto generate reports for easier and faster decision making, eliminating double works**

Comprehensive reporting module with almost 200 types of reports for operation, management and marketing analysis.

- **Flexible Reporting module** that can generate report base on users' requirement & data key in. Available reports like:

- Sales report(daily, monthly or yearly)
- Total number of visitors(daily, monthly or yearly)
- Point of sales reports
- Management reports
- Admission reports
- Membership reports*
- Event order reports*
- Agency reports* & etc.



•Available in Sub-Modules only (Optional)

Samples of reports:

A Famosa Resort

Void Transaction Report

RANGE
COUNT

Ticket

Group

Group

Cinem

Cinem

Group

2P-LP

2P-LP

A1.1-L

Cinem

Cinem

Cinem

2P-LP

2P-LP

A1.1-L

Cinem

Cinem

Cinem

Cinem

Group

2P-LP

Group

2P-LP

2P-LP

Group

RANGE PRINT DATE FROM

Ticket Type

Group By Date : 09/28/2007

L Weekend

Weekend

Group By Date : 10/01/2007

OTHER

Group By Date : 10/02/2007

Local

Group By Date : 10/03/2007

Weekday

Group By Date : 10/04/2007

Foreign

Local

OTHER

Group By Date : 10/05/2007

Local

Group By Date : 10/08/2007

Foreign

Local

A Famosa Resort

Daily Hourly Sales Report By Daily

A Famosa Resort

Daily Admission Report By Payment

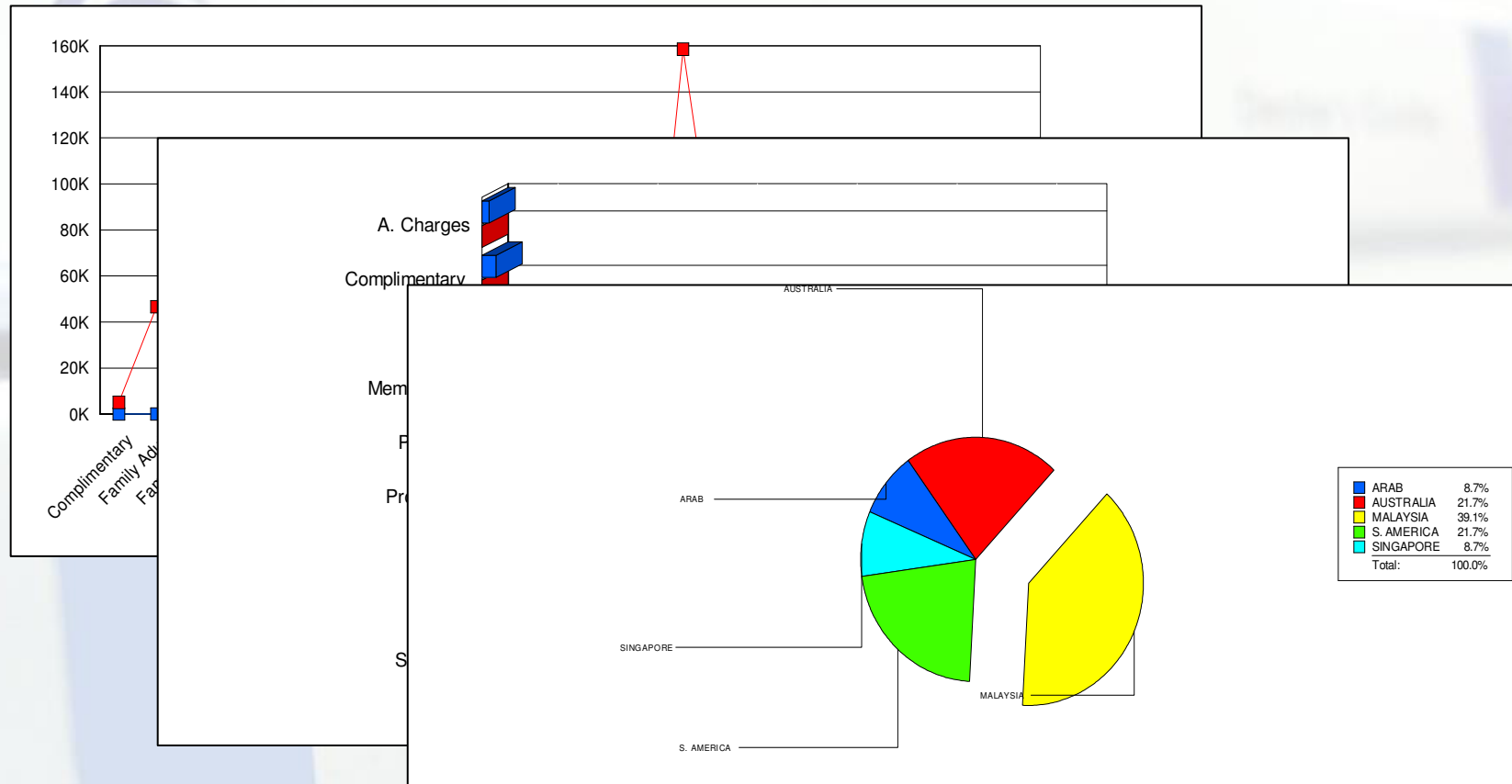
Date : 09/11/2007

Time : 4:13:14PM

Page : Page 1 of 13

TICKET	QTY	VOID QTY	UNIT PRICE	TOTAL
Group By Transaction Date : 28-Sep-2007				
Group By Terminal : GS-RND				
Group By Payment Mode : Cash				
A1.1-A-E (Safari Local Adult Weekend)	1	0	38	38
A1.1-SP-BFT-A-E (Buffet Combo, Adult Weekend)	1	0	38	38
A1.1-SP-WDC-A-E (Wild Combo, Adult Weekend)	1	0	38	38
A1.1-SP-WTC-A-E (Western Combo, Adult Weekend)	1	0	38	38
A1.2-C-E (Safari Local Child Weekend)	1	0	28	28
A1.2-SP-BFT-C-E (Buffet Combo, Child Weekend)	1	0	28	28
A1.2-SP-WDC-C-E (Wild Combo, Child Weekend)	1	0	28	28
A1.2-SP-WTC-C-E (Western Combo, Child Weekend)	1	0	28	28
A2.1-FA-E (Safari Foreign Adult Weekend)	1	0	62	62
A2.2-FC-E (Safari Foreign Child Weekend)	1	0	52	52
BFT-SW-A-E (Buffet Set SW, Adult Weekend)	1	0	24	24
BFT-SW-C-E (Buffet Set SW, Child Weekend)	1	0	18	18
SMD-SW-A-E (Set Meal And Drink SW, Adult Weekend)	1	0	10	10
SMD-SW-C-E (Set Meal And Drink SW, Child Weekend)	1	0	10	10
WTS-SW-A-E (Western Set SW, Adult Weekend)	1	0	12	12
WTS-SW-C-E (Western Set SW, Child Weekend)	1	0	12	12
TOTAL				464

Samples of reports:



The system is capable to generate graphs according to the reports data for easier decision making and better view of the analysis.

GS-GET: Reports

TICKETING

Master Transaction **Report** Turnstile Report

Reports

Report Selection

Open Close Print Preview Search Export

Daily Admission Detail by Payment and Terminal

Default Default

90% 1 of 13

Daily Admission Report By Payment

Date : 09/11/2007
Time : 4:13:14PM
Page : Page 1 of 13

Export

Format:

- Crystal Reports (RPT)
- Crystal Reports (RPT)
- HTML 3.2
- HTML 4.0
- MS Excel 97-2000
- MS Excel 97-2000 (Data only)
- MS Word
- ODBC
- Record style (columns no spaces)
- Record style (columns no spaces)

OK Cancel

TICKET	GROUP	QTY	UNIT PRICE	TOTAL
A1.1-A-E (Safari Adult Weekend)		0	38	38
A1.1-SP-BFT (Safari Breakfast)		0	38	38
A1.1-SP-WD (Safari Weekend)		0	38	38
A1.1-SP-WT (Safari Weekend)		0	38	38
A1.2-C-E (Safari Child Weekend)		1	28	28
A1.2-SP-BFT (Safari Breakfast)		1	28	28
A1.2-SP-WD (Safari Weekend)		1	28	28
A1.2-SP-WT (Safari Weekend)		1	28	28
A2.1-FA-E (Safari Foreign Adult Weekend)		1	62	62
A2.2-FC-E (Safari Foreign Child Weekend)		1	52	52
BFT-SW-A-E (Buffet Set SW, Adult Weekend)		1	24	24
BFT-SW-C-E (Buffet Set SW, Child Weekend)		1	18	18
SMD-SW-A-E (Set Meal And Drink SW, Adult Weekend)		1	10	10

Comprehensive reporting module with over 100 standard reports for operation, management and marketing analysis. Build-in exporting tool for acquiring format file in TEXT, EXCEL and so on.



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More Features that GS-GET can Offer



Optional System Modules (Features)

- ✓ **E-Credit Management System**
- ✓ **Agency Management System**
- ✓ **Membership Management System**
- ✓ **Event & Functional Management System**
- ✓ **Online Ticketing**
- ✓ **Kiosk Ticketing**
- ✓ **Mobile Ticketing**
- ✓ **School Management System**
- ✓ **Facility Rental System**

E-Credit Management System

E-Credit (Cashless) Management

1. Top-up and Refund
2. Integrated with Tickets
3. Validity Control
4. Transactions Reports
5. Etc...

A cashless system is where user can load some money value into their tickets for usage around the zoo. A good example for this is when a nanny/guardian is not allowed to hold 'Cash' from the parents. The parents can buy some e-credit into the guardian/nanny's ticket, so that she can spend for food/beverages in the zoo for herself or the kids under her cares.



Barcode Wristband Ticket



Retail/F&B POS

Agency Management System

Agency Master Maintenance

Add Edit Delete Refresh Close First Previous Next Last Print Ok+Add Ok Cancel

Agency Code: ABC

Name: ABC AGENT

Address: 1 JALAN SATU
50200
KUALA LUMPUR

Tel No: 603 - 33334444

PIC:

Signature

Browse

☒ Debit Amount ☐ Credit Amount 0.00

Discount Type: ABS_PRO

Alert amount: 0.00

Credit Limit: 0.00

Discount Type Master

Add Edit Delete Refresh Close First Previous Next Last Print Ok+Add Ok Cancel

Code: ABS_PRO

Description: ABS PROMOTION

☒ Tier Discount: ADS

Agency or corporation and also related outsourcing points or distributor master file. Credit/Debit limit control and automated alert. Definable discount group for corporate customers, the internal group of company itself or freelancers bus drivers or taxi drivers. Commission or discount rates are calculated automatically by the system and having proper report tracking.

Membership Management System

The screenshot displays two overlapping windows from the Membership Management System.

Fun Card Type Window:

- Membership Type:** PM
- Description:** PREMIUM MEMBER
- Duration:** 2
- Supplementary Card Allowance:** 0.00
- New Card Price:** 500
- Renew Price(before expired):** 450.00
- Renew Price(After expired):** 500.00
- Lost Card Price:** 550.00
- Ticket Code:** AE0001
- Renew After (Months):** 24

Funcard Member Maintenance Window:

- Receipt No:** FCE100004
- Card ID:** 100021
- Name:** Demo Card
- Type:** PM
- Duration:** 0
- NRIC/Birth Cert. No.:** 860101-10-1010
- Address:** (Empty field)
- Date of Birth:** 01/01/1986
- Age:** 20
- Sex:** MALE
- Tel No. (Home):** 442444234
- Mobile Phone:** 1234567890
- E-Mail Address:** demo@demo.com
- Occupation:** student
- Register Date:** 10/10/2005
- Expire Date:** 10/10/2007

A cartoon monkey character is visible on the right side of the 'Funcard Member Maintenance' window.

A comprehensive Membership System with definable membership type with New Price, Renew Price and Lost Card Charges. Other than this, fully information of the member with member's photo to be captured in detail for sending emails or SMS for promotion campaigns.

Membership Management System

The image displays two overlapping windows from the Membership Management System. The background window is a card scanner interface with the text "Please scan your card". It features a "Membership ID" input field and a "Point Accumulated" digital display showing 0000000000000000. The foreground window is titled "Sending Email" and contains a "Membership" section with a "MorphContainer" for form controls. These controls include a "Membership Type" dropdown set to "NORMAL", "From Age" (22) and "To Age" (30) input fields, and a "To" email field containing "tan@hotmail.com; jerry@hotmail.com". There are "GET", "Attach", and "SEND" buttons. The "Message" section below contains a text area with the text "Hi, Welcome to Global Soft."

Our membership system offers a loyalty point accumulation system whereby the members are able to earn points upon spending and this will encourage the members to spend more at the park. Any event of promotion campaign or announcements that would like to pass to the members, the system is able to send email to all the members or only selected group of members.

Membership Management System – Card Printing

The screenshot displays the 'Fun Card Template Setting' window. It features a toolbar with icons for Add, Edit, Delete, Refresh, Close, First, Previous, Next, Last, Print, Ok+Add, Ok, and Cancel. Below the toolbar, the 'Membership Card Type' is set to 'kwpc'. The window has three tabs: 'Image', 'Text', and 'Encoding'. The 'Text' tab is active, showing a table for configuring card fields.

	LEFT	TOP	HEIGHT	WIDTH	TEXT	FONT SIZE	FONT NAME
MEMBER	0.00	0.00			123123.00	0.00	Arial
NAME LABEL	0.00	0.00			Name	0.00	Arial
NAME	0.00	0.00				0.00	Arial
IC LABEL	0.00	0.00			ID Card No.	0.00	Arial
IC	0.00	0.00				0.00	Arial
DATE LABEL	0.00	0.00			Date Registered:	0.00	Arial
DATE	0.00	0.00				0.00	Arial
CARD ID	0.00	0.00			Card ID	0.00	Arial
BAR CODE	0.00	0.00	0.00	0.00			
NON-TRANF.	0.00	0.00			123123.00	0.00	Arial

Features enable user to set multiple card templates for printing. This modules are link with membership system so that card printed can be treated as confirmed membership.

Membership Management System - Flow



Ticketing Counter



**Membership
Registration**



Receipt



**Membership
Card Printing**



1. New Registration
2. Lost Card
3. Card Renewal
4. E-Credit Top Up



Ticketing Counter



Wrist Band

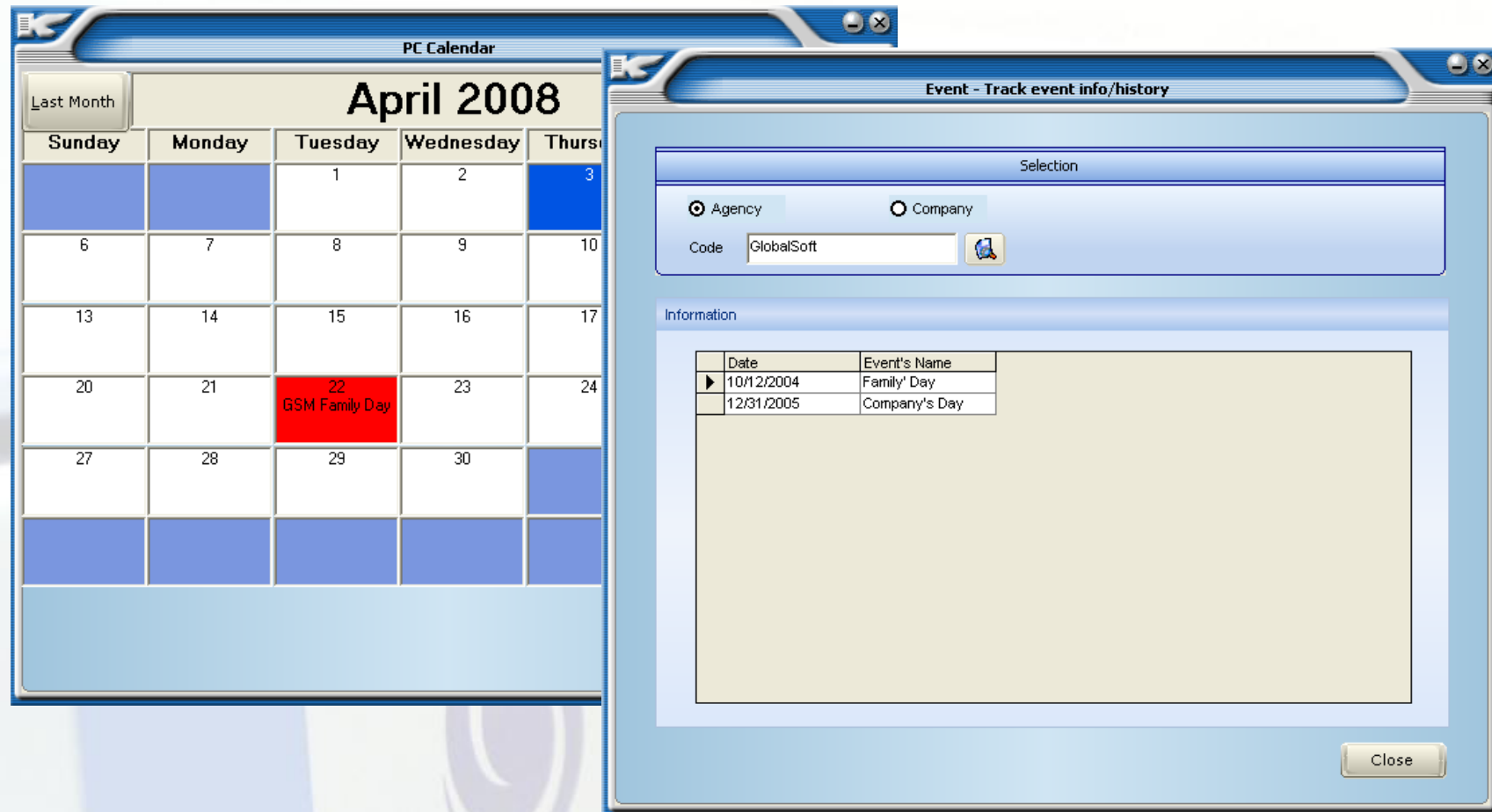


Event Management System



Event Management features allows the proper tracking of all events' information and history linking with the database of companies or agencies involved. System also has a calendar that shows the events that has been confirmed to have a clearer picture and avoid of clashing of dates for events. All events tickets can then be printed by bulk and all tickets printed are tracked.

Event Management System



The event management system allows users to view the whole month event by the event calendar to let management make planning or have a better view of the events that has confirmed so that no clashing of events will happen. All the events are linked with the agencies/company accounts in the system for easy tracking purpose.

Online Ticketing

Ticket For Fun

Welcome:nik fauzhan

Selection -> Shopping Cart -> **Payment** -> Print Voucher

Visit Date :

Select Ticket Type :

Info

Tic			
WW			
4D-			
4D-			
4D-			

Transaction No :	WT00000024
Transaction Date :	4/3/2008 2:47:57 PM
Name :	nik fauzhan
IC/Passport No :	841205035271
EntranceDate :	30/Apr/2008

Item	Price	Quantity	SubTotal
4D-FP3-FA	10.00	5	50.00
Grand Total :			50.00

[Confirm Payment](#)

Online Ticketing

Theme park visitors will be able to view the ticket types or packages online and make payment. Upon payment successful, they will be able to print out a receipt coupon and tickets can be redeemed from the counter by showing the receipt coupon.

Kiosk Ticketing



To provide more options to theme park visitors to do self-purchase and able to ease the pressure of counter sales during peak season, self-ticketing kiosks can be placed at specific areas and tickets can be purchased and printed automatically from the kiosk.

Kiosk Ticketing

**550(W) x 380(D) 1560(H)
Weight: 75kg**

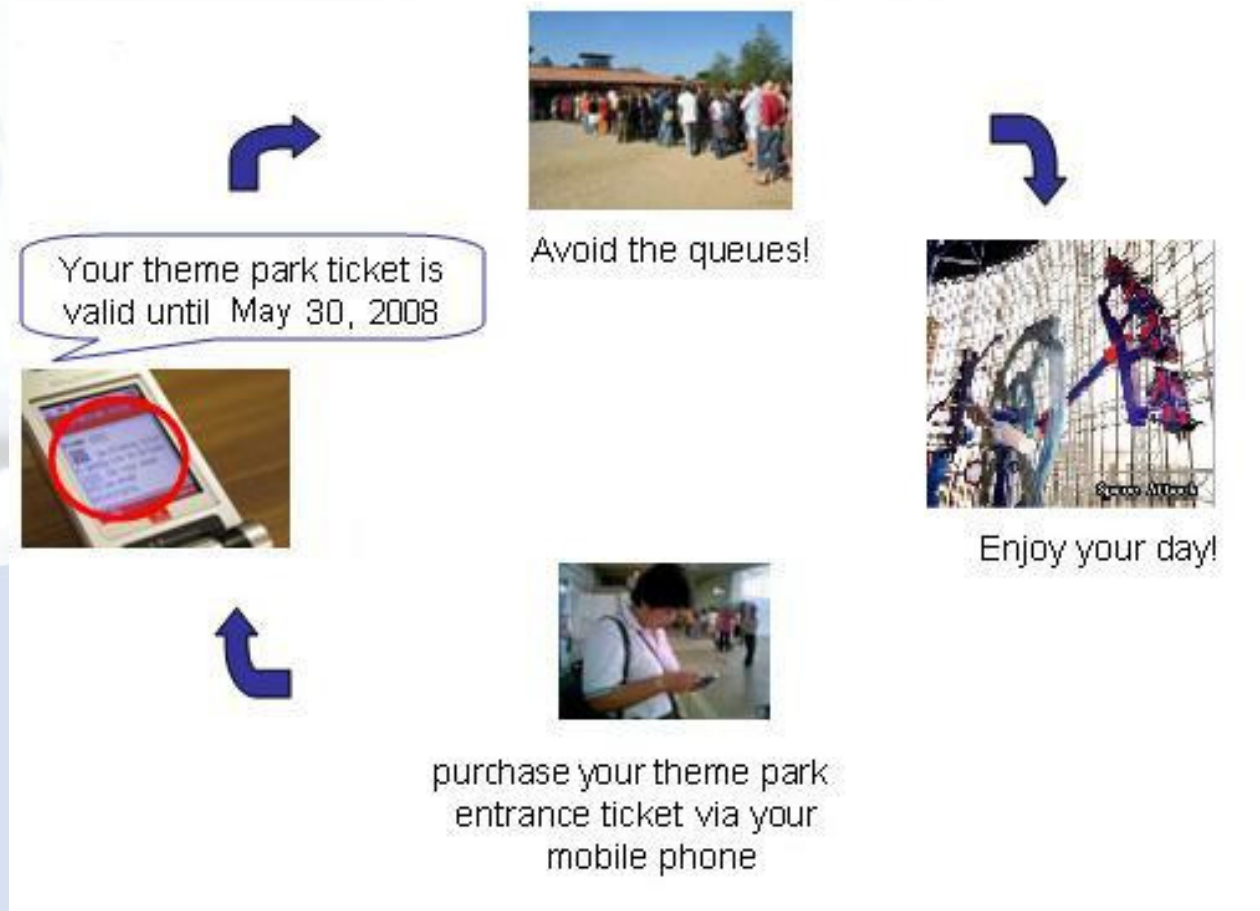
Ticket Drop Mechanism



**Zebra Zm400 Barcode Printer
278(w) x 475(D) x 338(H)**

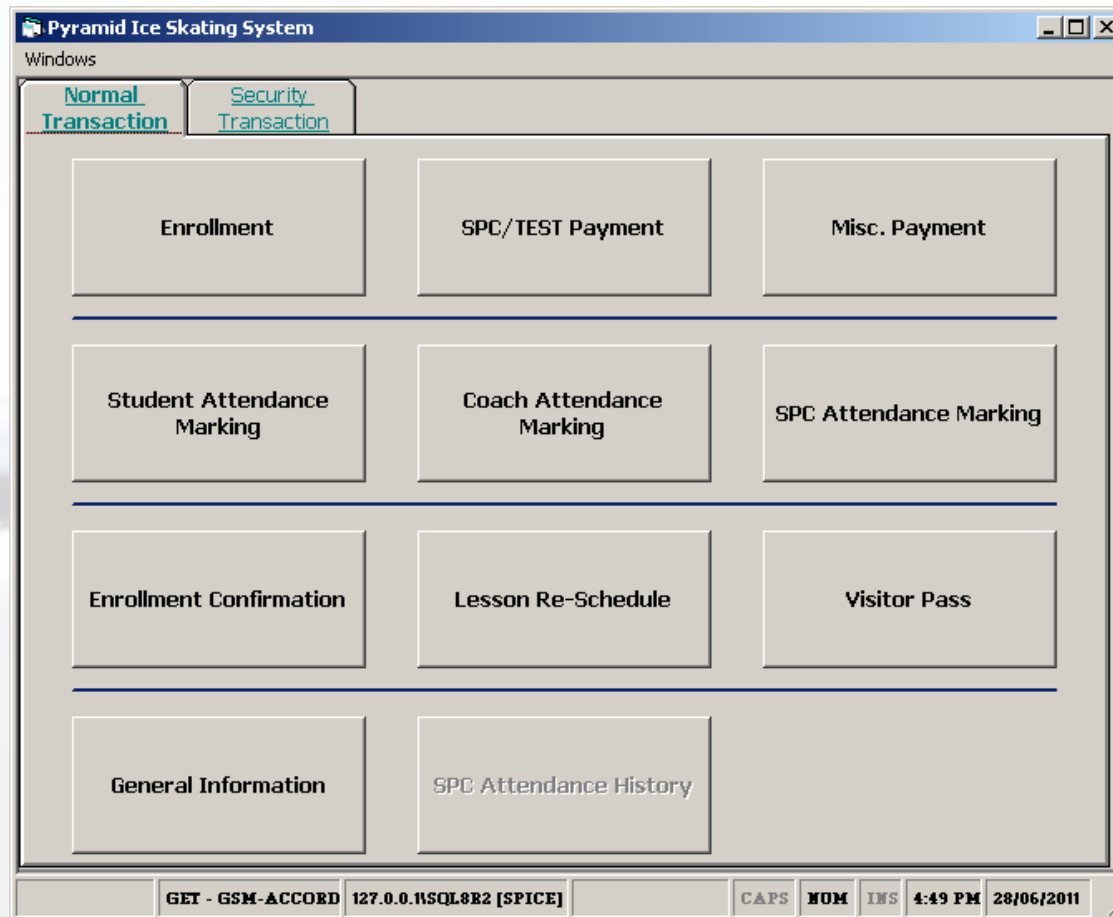


Mobile Ticketing



To cater to the tremendous increasing usage of mobile phones nowadays, this is also another type of media to let theme parks offer their tickets or packages to the public. People who are interested are able to buy tickets through mobile and then redeem their ticket at the counter by showing the receipt coupon. This can be offered through certain service providers.

School Management System



The features of School Management System :

- Class Master
- Coach Master
- Student Master
- Rink Resurfacing Time
- Test Master
- ISIA Maintenance
- Class Enrollment
- Student Attendance
- Coach Attendance
- Coach Commission Calc.
- And, Reports

To manage the class, coach and student schedules. The system can coordinate the class time, coach available time and student schedules automatically.

The system also to do the coach commission calculation based on the attendance.

School Management System Report samples

Master Setup	Sub Master Setup	Management Report	Coach	Administration
Student Schedule Report		Daily Sales Report		
Commission Report		Coach Schedule Report		
Annual Renew Report		Coach Daily Closing Report		
Student Attendance Report		Student Practice Credit Report		
Coach Attendance Report		Void Report		

PYRAMID ICE SKATING SCHOOL COACH DAILY CLOSING REPORT

Page 1 of 1

Printed Date: 28/06/2011 7:02:03PM

Printed By: GET

Coach Name : ABRAHAM GASREBIN ABDUL RAHMAN GASRE

Coach ID : COH00000022

Date : 26/06/2008

No	Lesson Time	Class ID	Class	Enrolment ID	Lesson No.	Student ID	Student Name	Student Attendance	Coach Attendance	Lesson Status	Closing Status	Remarks
1	1130	WDP	WEEKDAY PRIVATE NORMAL COACH	ERL00012462	3	STD00002653	NG JYN-YANN	ABSENT	ABSENT	RESCHEDULE		
2	1830	WDP	WEEKDAY PRIVATE NORMAL COACH	ERL00012305	4	STD00002951	CHANTELLE CHIN	ABSENT	ABSENT	RESCHEDULE		
3	2030	WDP	WEEKDAY PRIVATE NORMAL COACH	ERL00012122	5	STD00005966	GLENN S	ABSENT	ABSENT	RESCHEDULE		

School Management System enrollment screen

Pyramid Ice Skating System - [Enrollment Form]

Windows

Enroll **Type of schedule** List of Payment Payment

Weekly
Start: 06/28/2011 End: 12/31/2020

Day:
☐ Sunday
☐ Monday
☒ Tuesday
☐ Wednesday
☐ Thursday
☐ Friday
☐ Saturday

Lesson Time:
7:00 AM
7:30 AM
8:00 AM
8:30 AM
9:00 AM
9:30 AM
10:00 AM
10:30 AM

Coach ID: COH00000031

Weekly Schedule > No. Of Lesson Left: 0

Lesson Scheduled:
Tuesday, June 28, 2011, 8:00 AM, Tue

Loose days: Jun /2011

< June, 2011 >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Get Availability -> Reset < Add New < Replace

Class ID	Class Name	Lesson Time	Lesson Date	Status
▶ WIH-2	WALK IN HEAD COACH WEEKEND	0800	28/06/2011	Available with 1/1

< Back List of Payment -->

Facility Rental System

Global Soft E-Rental System
Current Windows

Rental

DESCRIPTION	PRICE	QTY.	Deposit
SKATE30			
RM0			

Total **0.00**

Total Deposit

Total Charge

0.00

Total Paid

0.00

Change

0.00

Return

Wrist Band ID	Item Type	Deposit

Total Amount return **0.00**
Total Quantity return **0**

W.Band No

GER MENU

To manage the inventory of the rent and return items. To manage the deposit and payment collections.

It also able to block the visitor to exit from the system barrier gate, if the item is not return.

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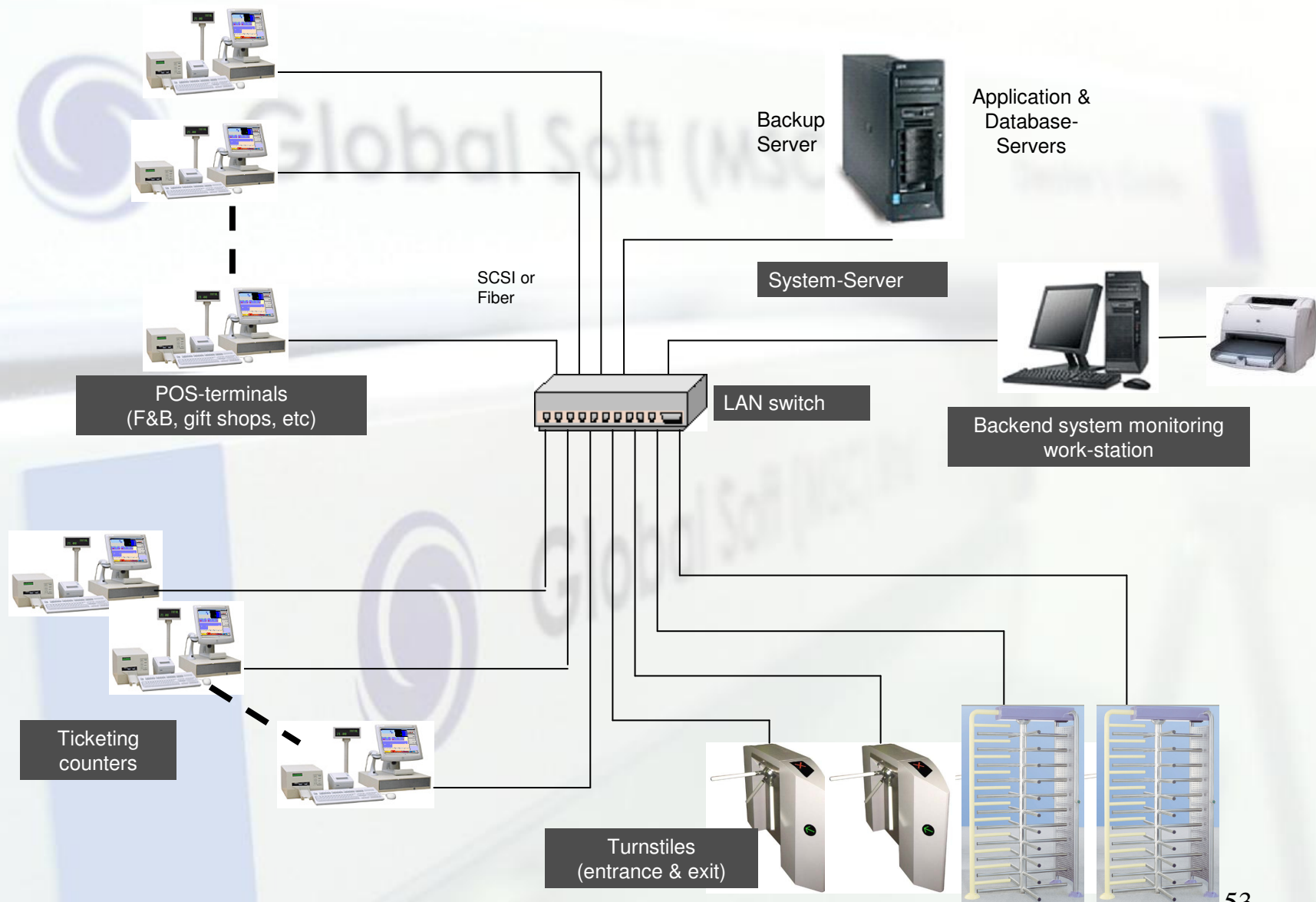
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Global Soft Solution



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GS Solution System Architecture



How GS-GET Benefits You?

The investment justifications

- Prevent fraud, Unauthorized access
- Avoid argument due to fraudulent entries
- Reduce dependency on human verification
- To monitor and manage the movements of
 - security personnel, vendors and temporary staff onto and inside the premises.
- Control crowd to avoid congestion at certain area.



How GS-GET Benefits You?

The investment justifications

- Information library
- Speed up sales transaction
- Eliminate human error
- Multiple ticket use for various areas i.e. gate entrance, VIP lounge, parking area, pre-paid vouchers
- Total revenue capture



Summary of GS Solution

- ✓ **Cost Effective**
- ✓ **Easy to use with overall efficiency**
- ✓ **Real Time Information**
- ✓ **Reduce Operating Costs, increase business Revenue**
- ✓ **Seamless integration in ONE TOTAL SOLUTION**



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References

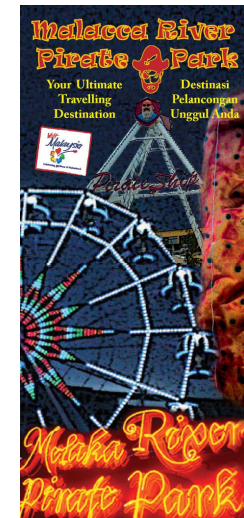


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Reference Sites



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Oversea Reference Sites



I-City's attraction



i-City located in Shah Alam, Selangor is known as the city of digital lights. It is recognised as the first lightscape tourism destination in Malaysia with state-of-the-art LED technology showcase.

The digital city includes trendy shopping streets and is equipped with a theme park to cater to visitors looking for a place to unwind.

The township accommodates high-tech infrastructure allowing for a unique display of digital lights. These attractions are located at CityPark and CityWalk.

You can chill in the park, view the wonderful sculptures and experience a whole new world with its dazzling light showcase. It is ideal for the whole family.

Integration of GS-GET:

- Ensure only authorized people with correct & valid ticket is allowed into the park.
- Ensure ticket holders enter into the zone or park at the correct date and time
- The guests as well as theme park visitors are able to utilize the E-credit features, whereby they are able to load a pre-defined value of credit (money) into their RFID Card. They can enter directly to the gate and the gate system will deduct the value of the credit.
- Using Mobile RFID scanner to deduct value of the credit to increase the mobility and flexibility of the system.
- Save cost of printing different kinds for different parks, zones or packages
- Convenient & fast in selling process and also verifying access

A' Famosa Resort



A'Famosa is a one-stop destination for business and pleasure which has different parks having different themes like animal world safari, cowboy town & water world. They even have a 4-d cinema theatre in the park.

Integration of GS-GET:

- Ensure only authorized people with correct & valid ticket is allowed into the park.
- Ensure ticket holders enter into the zone or park at the correct date and time
- For 4-D Theatre, the ticket holders can only enter into the cinema one hour before the show starts
- Save cost of printing different kinds for different parks, zones or packages
- Convenient & fast in selling process and also verifying access



A' Famosa Resort (Cont.)



Integration of GS-GET:

- Better management of ticketing selling, back end control, admission control, travel agency management & events management
- For 4-D Theatre management, they are able to set and edit the show time, seat bookings, and ticketing selling according to seats
- For travel agencies or freelancers like taxi drivers who bring visitors to the theme park, system is able to calculate commission.
- All commissions given and paid are done by proper authorization settings and procedures for security purposes.
- Any event of peak season or unforeseen circumstances, extra entrance is allowed but at the same time still keeping track of records. System allows manual scanning of wristbands and all records will be updated into the server for reporting purposes.

Berjaya Times Square Cosmo's World

Berjaya Times Square Cosmo's World Theme Park is the largest indoor theme park in South East Asia which takes up to 450,000 sq feet. There are multiple amusement rides and one of which would be the roller coaster that is the longest in Malaysia measuring approximately 800 meters.



Integration of GS-GET:

- Tickets sales are managed by categorizing tickets into weekday, weekend, school holidays, public holidays and etc.
- BTS Cosmo's World fully utilizes our agency management system by keeping track all the tickets sold through the travel agencies.
- All activities are recorded included the credit given and alert alarm will be sent to specific personnel when the travel agency has already over the limit of credit purchases.
- By systematic tracking of all transactions, the management will have a clear view of the financial status and also easy to manage.

Bukit Merah Laketown Resort



Bukit Merah Laketown Resort is a major resort project located within the Northern Region of Perak. Covering 1650 acres of land area with an additional 7000-acre lake, Bukit Merah Laketown has been opened to the public since early 1997. Today, the attractions would include Laketown Water park, Chairlift, Orang Utan Island, Skycycle and Ecopark.

Implementation of GS-GET:

- With the help of automated ticketing system, illegal and unauthorized entries into the parks or zones are eliminated.
- System even able to set a combo ticket package which able to track the entry of parks valid for 3 days but only one entrance valid for each park.
- All events & agencies activities are tracked in proper way and able to extract data to run more effective marketing campaigns.



Lost World of Tambun



Hidden amongst the lush greenery of Tambun, Ipoh is this latest jewel in the Sunway crown. A fully themed water park that appears to emerge from the surrounding limestone cliffs and vibrant jungle - new world of adventure just waiting to be explored. What was once a valley of old has now exploded to life with the river of adventure, raging waterfalls, rushing rapids, majestic cliffs, magnificent tigers, ancient caves and hot springs with ancient therapeutic properties. Lost World of Tambun is the first water theme park in Tambun, Ipoh.

Implementation of GS-GET:

- Besides ticket selling & admission control function, Lost World of Tambun has been using the system to print out discount or promotion vouchers for road shows or events to excite sales. All vouchers are tracked and used to identify the successfulness of such events.
- From time to time, there will be all sorts of special events such as family day or competitions held in the theme park, with the help of GS-GET system, they are able to manage the event in a more systematic way without any fraud cases occur.

Zoo Taiping



Zoo Taiping and Night Safari, which is located at the Lake Gardens in Taiping is the only Zoo in the North of Peninsular Malaysia. Being the oldest and first Zoo in Malaysia, it has over 1300 exotic animals in their 34 acres compound which has a total of more than 180 species.

Implementation of GS-GET:

- The system is used by the main zoo entrance, night safari and also the tram services.
- Each category is having different ticket selling and operations, i.e the tram services only sells and print receipt as a proof to access to the tram but zoo and night safari will be printing bar-code on art card tickets to enter into the turnstiles.
- The zoo management will be able to have a clear picture of how is the business contribution according to each category and what policies to implement to improve business.



Zoo Negara Malaysia

Zoo Negara is our latest zoo project after implementing Zoo Taiping. Zoo Negara was founded on year 1963 and having more than 400 types of animals from different countries all around the world.

There is also an aquarium in the premises of the zoo which has more than 80 varieties of fishes and has special facility to accommodate to their fishes living habitat.



Implementation of GS-GET:

- After implementing GS-GET, Zoo Negara is now having a very clear cut and accurate admission figure for their everyday sales.
- All ticket packages are done at the back end according to different promotions run from time to time.
- In order to promote more sales, system is able to print out vouchers for their sales team to bring out of zoo to promote and all printed vouchers are tracked.
- Visitors are able to bring the vouchers to zoo to exchange for wristband within certain period of time which is tracked by the system.

Only World Group

Only World Group is the operator of Malaysia's Largest Water Theme Park Chain. The chain consists of Wet World Shah Alam, Wet World Air Panas Pedas, Wet World Batu Pahat and the Kota Tinggi Waterfalls Resort. Beside that The Only World Group also one of the major operator of First World Plaza of Genting Highlands, which consist of 16 outlets and 2 one of the most attractive amusement park in the world, i.e. Ripley's Believe It or Not! and Van Helsing.



Implementation of GS-GET:

- Standardized format for all sales and operation reports for all the parks and outlets of the group.
- Able to track ticket sales as well as merchandizing counters and F&B counters business in park.
- For water theme park, the system also provides tube rental system to let them have ease of tracking the facilities in park.

Only World Group (Cont.)

Implementation of GS-GET:

- For Genting Highland, our system also provides sales tracking and inventory tracking for the group's clinic and convenient store which is operated 24 hours.
- Sales report will be sent to the group's headquarters in Shah Alam from different places in Malaysia automatically by the system thus information is standardized and centralized.
- The management staff will receive SMS reports on the sales report everyday.
- They are also using event management & agency management to have better handling in these areas.



Pyramid Ice

Sunway Pyramid Ice - the well-known ice skating rink in Malaysia. It is having the largest skating school in South East Asia, and has been the location for major events from ice show productions to international ice skating competitions.



Implementation of GS-GET:

- Ticketing selling & admission control by our system to have systematic tracking of information.
- Specially customized skating school system which they can set all the skating classes' time, students and coaches systematically.
- The skating school module also helps to calculate the amount of commission need to pay for the coaches as each level coach is having different rate of commission.
- The system also helps to track the rental collection of skating shoes.
- All staffs that enter into the skating rink area are also recorded by the system.

Sungai Klah Hot Springs Park

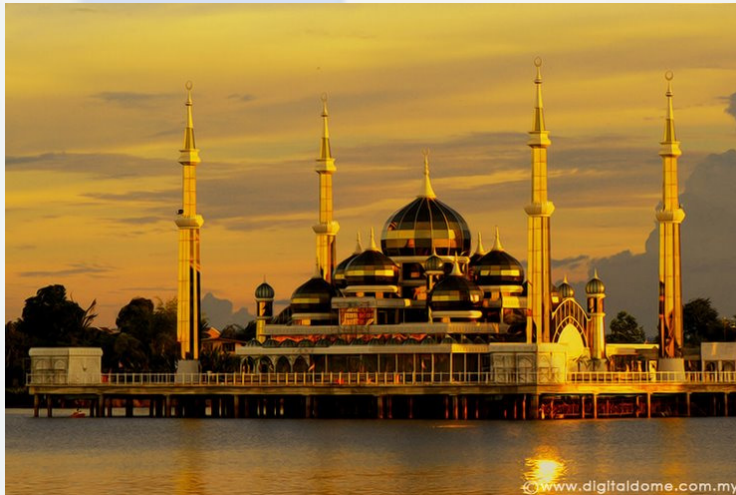


Sungai Klah Hot Springs Park, also called Taman Rekreasi Air Panas (TRAP) is a Hot Spring resort located in Sungkai, Perak. TRAP being a splashing and exciting getaway, is nestled in the serene and cold mountain streams and rivers. All 6.5 hectares enjoy the scenic view of well-tended oil palm plantation and durian orchard. It has a unique concept of a free flowing natural Hot Springs swimming pool and therapeutic park.

Implementation of GS-GET:

- After doing study and surveying for this site, the system is implemented to minimize fraud entry into the park.
- All tickets sold are recorded and tracked by the system on the entries.
- Food & beverages are also using global soft system in order to have a systematic and effectual way of handling business.

Taman Tamadun Islam



Taman Tamadun Islam, located in Kuala Terengganu is world's first Windows on Islam. 'Taman Tamadun Islam' is an interactive journey of Islamic monuments of the world. It is an entertainment and educational destination. The site is a concept plan for educational and entertainment precincts, which include lagoons, a convention center, Islamic gardens of the world, an educational theme park, wetlands and environmental reserves, and Islamic architectural images from all corners of the world.

Implementation of GS-GET:

- By using the system, all visitors has to wear a wristband that has unique barcode on it and scan it on the turnstile in order to gain access to the attraction park.
- The tickets sold are categorize into different types and packages and the front end screen display different type of tickets for sold on different day/month.

Melaka River Pirate Park



Melaka River Pirate Park is a new attraction spot in Melaka Town. It is located at riverside of Melaka and by the view of this new "Venice of the East", visitors are able to enjoy the whole view of Melaka by boarding the Ferris Wheel (Eye on Melaka). The park also has rides such as pirate ships and trampoline Bungee for people that are interested to try bungee jumping.

Implementation of GS-GET:

- By using GS-GET, all their tickets sold are tracked systematically and all records are tracked by the system real-time.

- The management is able to view the reports and know the sales activity anytime they want to.

- The system also helps them to calculate the amount of tax needed to pay for government and this helps them to reduce a lot of work and faster the process and the accuracy of financial tasks.

Panorama Langkawi Cable Car



Panorama Langkawi, Cable Car covers a total distance of only 2.2 km linking the Base Station at the foothill of Machinchang to the overruling height of the Top Station which gives a commanding view of Langkawi from the western sea coast. The Cable Car system with its coherent concept and masterplan of Gunung Machinchang has united all the attractive features to attract tourists from all over the world.

Implementation of GS-GET:

- The system helps panorama cable car to have a better tracking of the entrance and exit of their visitors.
- They are able to ensure that all their visitors have already gone out from their facilities before closing down for the day.
- The membership module also helps them to keep track of their membership purchase habitual and preferences.



Pantai Cermin Resort – Medan, Indonesia



Pantai Cermin Resort is the first theme park in Medan, Indonesia. Nestled in Pantai Cermin amid lush greenery and sandy beaches, this theme park offers a combination with natural resources as well as the most exciting fun that you can find at a water theme park.

Implementation of GS-GET:

- We have provided a turnkey solution to Pantai Cermin Resort as all the facilities that are involved in a theme park is taken care of and information is tracked for reporting purposes
- The water tubes used in the resort is tracked by using the system and the records are sent to the management for tracking usage
- As a water themepark, Pantai Cermin Resort is considerate enough to incorporate E-Credit feature into their system to let their visitors to enjoy the convenience of spending and rental of tubes or facilities without the hassle of having to carry cash which might get wet or lost in the park.
- One of the uniqueness of Pantai Cermin Resort is whereby it is a theme park that is built at the seaside; thus all hardware or devices has to be tailored for heavy duty usage. Global Soft turnstiles are proven to serve without fail for the past few years.

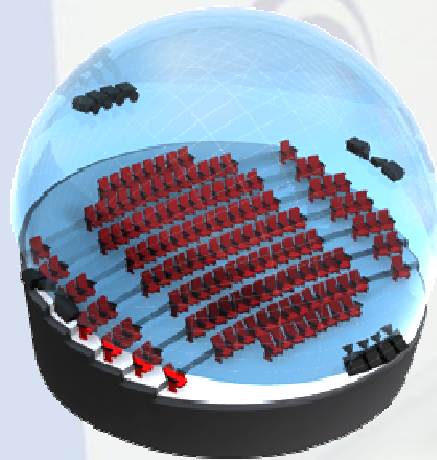
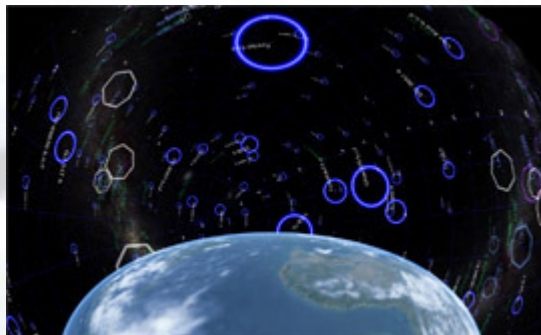


Macao Science Center, Macao

Macao Science Center is a place to promote science popularization and education among local adolescents.

Implementation of GS-GET:

- The system help to tracking the seat capacity of the HD 3D cinema seating and the show time admission.
- The customer can purchase ticket from online and redeem ticket at kiosk/counter.
- The customer also can purchase ticket at the kiosk.
- The customer can register the re-entry with using their own finger print at the kiosk terminal.
- The membership module also helps them to keep track of their membership purchase habitual and preferences.



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